



# Logistics Support Services



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# Director's Message

“Behind every great leader was an even greater logistician.” M. Cox



# Message from Managing Director

Greenline Logistics Ltd (“Greenline”) appreciates the opportunity to submit this capability statement to provide logistics support services. As an indigenous logistics company, we have operated for close to three decades providing customised solutions to our clients. Our wealth of experience cuts across various sectors of the Ghanaian economy, with unrivalled expertise in Mining and FMCG sectors.

Greenline is committed to providing quality and efficient logistics support services required by our customers, by leveraging our experience and capability from similar projects executed for both local and sub-regional Organisations. The depth of our experience in Ghana’s logistical and mining industries, as well as our two decades of service to mine support entities, means we are uniquely positioned to provide you with highly skilled and experienced professionals, appropriate technology platforms and customised services.

This document demonstrates our capability to support the Supply Chain function of our customers to deliver on their promises. This document is structured as follows: Our Corporate profile, Our Services and Our Credentials.

We are enthusiastic and confident of our ability to work shoulder-to-shoulder with you. We will deliver the high quality services that guarantee your peace of mind.



**Soraya Anglow**  
*Managing Director*  
*Greenline Logistics Ltd*



# Our Corporate Profile

“You don’t have to be great to start,  
but you have to start to be great.”

Zig Ziglar





# Our Corporate Profile



Greenline Logistics is a **100% Ghanaian** owned company established in 1994 to provide **support services** in Ghana's minerals sector. We support logistical operations within the exploration and mining processing sector in Ghana and the West African Sub-region.

Over the years, we have pioneered integrated logistical services within **Construction, Chemical, Manufacturing, Telecommunication** and the **Oil & Gas** sector of the economy.

We have been the backbone of the mining industry by delivering explosives to the various mines in Ghana and West Africa with special emphasis on **safety** and the **environment**.

Once again, Greenline has transformed its operations through the innovative integration of digitization and highly skilled staff to provide the efficient solutions our customers require for their internal activities.



# Our Corporate Profile

## Vision

To be a leading international logistics company, providing efficient, integrated total logistics solutions in a sustainable manner in an ever-changing global market.



## Mission

Providing a global supply chain using innovation and technology for sustainability.



# Our Corporate Profile - Values

**Customer Focus**

**Integrity**

**Leadership**

**Efficiency**

**Diversity &  
Inclusion**

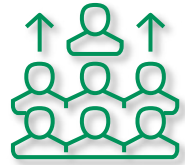
**Reliability**

**Adaptability**

**Entrepreneurship  
Ability**



# Our Corporate Profile - Innovations



## Human Capital

Professional, experienced and highly skilled to support our clients



## Digitization

Harness and deliver efficiencies, through the use of technology to ensure internal processes and client needs



## ISO Certification

Improving quality of our services through Standardization and the integration of globally accepted practices



## New Services

Increase value to our cherished clients through the introduction of new innovative services structured to ensure flexibility and cost savings.



## **INTEGRATED MANAGEMENT SYSTEM(IMS) POLICY STATEMENT**

Greenline Logistics Limited is an international clearing and freight forwarding company that is committed to providing total logistics solutions to meet or exceed our customer expectations. To further demonstrate our commitment, we operate an Integrated Management System (IMS) that meets the requirements of ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018 International Standards.

### **Our key priorities include the following:**

#### **Customer Focus**

Adopt a client – centered approach that guarantees customer satisfaction and confidence in our services.

#### **Technology and Innovation**

Deliver superior, innovative, adaptive, reliable and safe solutions to enhance improved performance and profitability.

#### **Compliance Obligations**

Strive to meet all legal, statutory and regulatory requirements applicable to the scope of our services.

#### **Pollution Prevention**

Ensure efficient use of resources, minimize waste generation and promote preventive maintenance culture for our operational equipment.

#### **Employee Focus**

Ensure our employees are competent and enthusiastic about the work they do; striving always for excellence and possessing the right desire for advancement.

#### **Employees' Engagement**

Encourage participation and consultation of employees in our decision-making processes to promote harmonious working relations.

#### **Health and Safety**

Eliminating injuries, accidents and preventing diseases, to ensure the provision of a safe working environment and maintenance of safe working practices

***We shall continually improve the performance of our Integrated Management System through periodic evaluations of our objectives, targets and programs to ensure this Policy remains relevant to the scope of our business.***

**SORAYA ANGLAW**  
Managing Director

**JONATHAN O. LAMPTEY**  
QHSE Manager

11th March, 2021

11th March, 2021

# OUR QSHE POLICY







# Our Services

“The amateurs discuss tactics; the professionals discuss logistics.”

Napoleon Bonaparte



# Our Services





# Our Services - Dangerous Goods

Our staff are DG Certified for ICAO- FIATA  
DG by Air & Multimodal Safe Transport of  
DG (IMDG Code) .

We focus on all 9 classes of dangerous  
goods and provide a complete dangerous  
and hazardous goods logistics services.





# Our Services - Customs Clearance

- Import & Export Procedures
- Transit Import & Export Procedures
- All Types of Customs Declarations
  - i. Export
  - ii. Import
  - iii. Transfer
  - iv. Free Zone
  - v. Temporary & Transit
- Multimodal & Transit Formalities
  - i. Ship-Shore-Ship
  - ii. Ocean - Air
  - iii. Ocean - Land
  - iv. Air - Land
  - v. Air - Ocean





# Our Services - Haulage

**Greenline Logistics** has been transporting cargo for almost 3 Decades with a **97.5%** safety record.

- With a top-of-the-line fleet of trucks, and a national network of trucks at its disposal, we at Greenline are empowered to offer **Domestic and International Transport Services** reliably and efficiently at very competitive rates.
- Through our experience we understand the importance of training all our drivers with **Defensive and Optimized Driving, Routing and Communication Technologies** to allow Greenline to effectively deliver on time.
- All our trucks are monitored and tracked through **Geofencing**, which is shared with our clients in our goal to offer **100% Transparency**

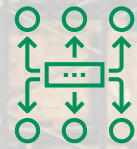
## QHSE Management - Vehicle and Lifting Equipment Management Standards

- Green Line Logistics Ltd has developed operational procedures to guide the safe use of vehicle and lifting equipment.
- The procedure is part of our Integrated Management System which conforms to global best practices and provides that extra assurance to our clients on our compliance to industry QHSE practices
- Our transport services are carried out with professionally trained drivers/operators



# Our Services - Warehousing

Bonded  
Warehousing



Our warehouses are digitalized by managing our clients inventory through an ERP System. In addition we integrated with our warehouse management services to provide you with the convenience required and ensure efficient management with handling and transportation of cargo.

Non – Bonded  
Warehousing



Our warehouse solutions offer:

- 24/7 Security
- CCTV Cameras
- Access Control
- Reinforced Flooring
- Indoor & Outdoor Storage
- Office Space
- Fiber Optic Internet

Warehouse  
Management

Warehouses range from 3,000sqm to 35,000sqm



# Our Services - Forklift Rental

## Warehouse Management & Handling

Given the specialized nature of the cargo being warehoused and our experience in providing similar services, we have appropriate systems which mitigates potential risks associated with handling and managing dangerous cargo and support efficient stock movements.

Our well trained staff also have the requisite knowledge and experience and handling similar cargo and associated QHSE protocols.

We will also provide other critical support services such as loading and off-loading services for your convenience.



**Takoradi, Ghana**



**Tema, Ghana**



**Takoradi Harbour Area, Ghana**





# Our Credentials

“The line between disorder and order  
lies in logistics.” Sun Tzu



# We Have Done It Before



## Weir Minerals

Greenline supported Weir with customs clearance, warehousing and transportation of its equipment and tools for its mining sector clients

4 years +

## Solar Nitro

Greenline provided logistics supports services (customs clearing and transportation of ammonium nitrate)

3 years +

## AEL

Greenline provided logistics supports services (customs clearing, warehousing and transportation of ammonium nitrate)

23 years

## Nestle

Greenline provided logistics supports services (customs clearing and warehouse management and equipment rental)

10 years



# Clients



Minerals





# Affiliates





# Business Permits & Certificates

Reg No. CS064782019  TIN : C0005436583

Old TIN  
Old RGD Number C-58,389  
Incorporation Date 07/11/1994

**Certificate of Incorporation**


I hereby certify that

**GREENLINE LOGISTICS LIMITED**

is this day incorporated under the Companies Act, 1963 (Act 179) and that the liability of its members is limited.

Given under my hand and official seal at Accra, this 5<sup>th</sup> day of March 2019

  
For: Registrar of Companies

F0038476  **GRA**

VALUE ADDED TAX

**VAT**

**CERTIFICATE OF REGISTRATION**

TIN **C0005436583**


This is to certify that


**GREENLINE LOGISTICS LIMITED**

*has been duly registered as an agent for VAT collection under*

**THE VALUE ADDED TAX ACT 2013 (ACT 870)**

Dated this 18<sup>th</sup> day of APRIL, 2019

  
EMMANUEL KOFI NTI  
COMMISSIONER -GENERAL



\* TIN (Taxpayer Identification Number) should be quoted on all tax invoices, receipts and correspondence.

Reg No. CS064782019  TIN : C0005436583

Old TIN  
Old RGD Number C-58,389  
Old Commencement Date 15/11/1994

The Companies Act, 1963, Act 179

**Certificate To Commence Business**

I hereby certify that

**GREENLINE LOGISTICS LIMITED**

having complied with the provisions of Sections 27 and 28 of the Companies Act, 1963, Act 179 is entitled to commence business with effect from 5<sup>th</sup> day of **March 2019**

Given under my hand and official seal at Accra, this 5<sup>th</sup> day of March 2019

  
For: Registrar of Companies



# Business Permits & Certificates

  
**MANAGEMENT SYSTEM  
CERTIFICATE**

Certificate no.: 10000456712-MSC-RvA-GHA      Initial certification date: 07 October 2021      Valid: 07 October 2021 – 06 October 2024

This is to certify that the management system of  
**GREENLINE LOGISTICS LIMITED**  
Westport Building,13 Axim Road,Harbour Area, Takoradi, Ghana  
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Quality Management System standard:  
**ISO 9001:2015**

This certificate is valid for the following scope:  
**GENERAL LOGISTICS AND FREIGHT FORWARDING ACTIVITIES FOR LAND,SEA, AIR,  
WAREHOUSING, HAULAGE AND TRANSPORTATION OF GOODS AND SERVICES,  
ADMINISTRATIVE SUPPORT SERVICES FOR OIL & GAS, MINING SECTOR.**

Place and date:  
Barendrecht, 11 October 2021

For the issuing office:  
DNV - Business Assurance  
Zwolsseweg 1, 2994 LB, Barendrecht, Netherlands

     
Eric Koek  
Management Representative

Lack of fulfillment of conditions as set out in the Certification Agreement may render this Certificate invalid.  
ACCREDITED UNIT: DNV Business Assurance B.V., Zwolsseweg 1, 2994 LB, Barendrecht, Netherlands - TEL: +31(0)102922689. www.dnv.com/assurance

  
**MANAGEMENT SYSTEM  
CERTIFICATE**

Certificate no.: 10000456713-MSC-RvA-GHA      Initial certification date: 07 October 2021      Valid: 07 October 2021 – 06 October 2024

This is to certify that the management system of  
**GREENLINE LOGISTICS LIMITED**  
Westport Building,13 Axim Road,Harbour Area, Takoradi, Ghana  
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Environmental Management System standard:  
**ISO 14001:2015**

This certificate is valid for the following scope:  
**GENERAL LOGISTICS AND FREIGHT FORWARDING ACTIVITIES FOR LAND,SEA, AIR,  
WAREHOUSING, HAULAGE AND TRANSPORTATION OF GOODS AND SERVICES,  
ADMINISTRATIVE SUPPORT SERVICES FOR OIL & GAS, MINING SECTOR.**

Place and date:  
Barendrecht, 11 October 2021

For the issuing office:  
DNV - Business Assurance  
Zwolsseweg 1, 2994 LB, Barendrecht, Netherlands

     
Eric Koek  
Management Representative

Lack of fulfillment of conditions as set out in the Certification Agreement may render this Certificate invalid.  
ACCREDITED UNIT: DNV Business Assurance B.V., Zwolsseweg 1, 2994 LB, Barendrecht, Netherlands - TEL: +31(0)102922689. www.dnv.com/assurance

  
**MANAGEMENT SYSTEM  
CERTIFICATE**

Certificate no.: 10000456714-MSC-RvA-GHA      Initial certification date: 07 October 2021      Valid: 07 October 2021 – 06 October 2024

This is to certify that the management system of  
**GREENLINE LOGISTICS LIMITED**  
Westport Building,13 Axim Road,Harbour Area, Takoradi, Ghana  
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Occupational Health and Safety Management System standard:  
**ISO 45001:2018**

This certificate is valid for the following scope:  
**GENERAL LOGISTICS AND FREIGHT FORWARDING ACTIVITIES FOR LAND,SEA, AIR,  
WAREHOUSING, HAULAGE AND TRANSPORTATION OF GOODS AND SERVICES,  
ADMINISTRATIVE SUPPORT SERVICES FOR OIL & GAS, MINING SECTOR.**

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# Business Permits & Certificates

**MINERALS COMMISSION**  
 Mineral House # 12 Switchback Road Residential Area, Cantonments  
 GL-090-1131  
 P. O. Box M248, Accra-Ghana  
 Tel: (233 - (0)302) 772763/ 779923/773053/773053/771318 FAX: (233-(0)302)773324  
 E-mail: info@mincom.gov.gh Website: www.mincom.gov.gh

Our Ref: MC 2365 6<sup>th</sup> January, 2022

The Managing Director  
 Greenline Logistics Limited  
 P. O. Box TD 391  
 Takoradi – W/R

Dear Sir,

**RENEWAL OF REGISTRATION AS A MINE SUPPORT SERVICE COMPANY**

Following the resumption of your operations in Ghana and the payment of the requisite fee, we wish to renew your registration as a Mine Support Service Company to provide complete logistics services which include customs clearing of explosives, transportation, warehousing and distribution on turnkey basis to companies operating within the mining industry for the period **1<sup>st</sup> January, 2022 to 31<sup>st</sup> December, 2022.**

Your registration as a Mine Support Service Company is subject to the following terms and conditions:

**1.0 Concession**

The company may upon application be granted the following concessions:

- concessionary rates of customs import duty as provided in the Mining List in respect of plant, machinery, equipment and accessories imported specifically and exclusively for the approved mining related activities as specified and registered for;
- immigration quota in respect of the approved number of expatriate personnel; and
- receipt of part of the payment for the company's services in foreign currency from the company's mining sector customers, for the purpose of acquiring machinery, equipment, spare parts and mining supplies for services

IDMC/MS 0029042 /22

**INSPECTORATE DIVISION**  
**MINERALS COMMISSION**

**MINE SERVICE OPERATING PERMIT**

This is to Certify that  
 Authorization has been given to

**GREENLINE LOGISTICS LIMITED**

of **P.O. BOX CE. 12207 - TEMA**

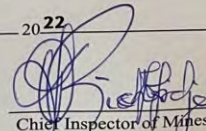
Located at **TEMA** in the **GREATER ACCRA** Region

to provide services to licenced companies as hereunder specified:

**PROVIDE COMPLETE LOGISTICS SERVICES WHICH  
 INCLUDE CUSTOMS CLEARING OF EXPLOSIVES,  
 TRANSPORTATION, WAREHOUSING AND DISTRIBUTION  
 ON TURNKEY BASIS TO COMPANIES OPERATING IN  
 THE MINING INDUSTRY.**

**FEE PAID: GH¢10,000.00 (TEN THOUSAND GHANA CEDIS)**  
 This Permit expires (unless previously revoked) on the 31<sup>st</sup> day of December 20 **22**

Dated at Accra this **20TH** day of **MAY** 20**22**

  
 Chief Inspector of Mines

**Permit**  
 Note - This ~~Permit~~ is not transferrable

FORM Six B

IDMC/MS 0029012/22

**INSPECTORATE DIVISION**  
**MINERALS COMMISSION**

**MINE SERVICE OPERATING PERMIT**

This is to Certify that  
 Authorization has been given to

**GREENLINE LOGISTICS LIMITED**

of **P.O. BOX CE 12207, TEMA**

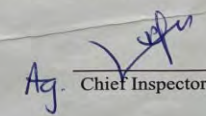
Located at **TEMA** in the **GREATER ACCRA** Region

to provide services to licenced companies as hereunder specified:

**TO STORE TEN THOUSAND(10,000) TONS OF AMMONIUM  
 NITRATE AT THEIR WAREHOUSE LOCATED AT APOWA IN  
 THE AHANTA WEST DISTRICT OF THE WESTERN REGION**

**TO SERVE SOLAR NITRO GHANA LIMITED**  
**FEE PAID:GH¢10,000.00(TEN THOUSAND GH.CEDIS)**  
 This Permit expires (unless previously revoked) on the 31<sup>st</sup> day of December 20 **22**

Dated at Accra this **12TH** day of **APRIL** 20**22**

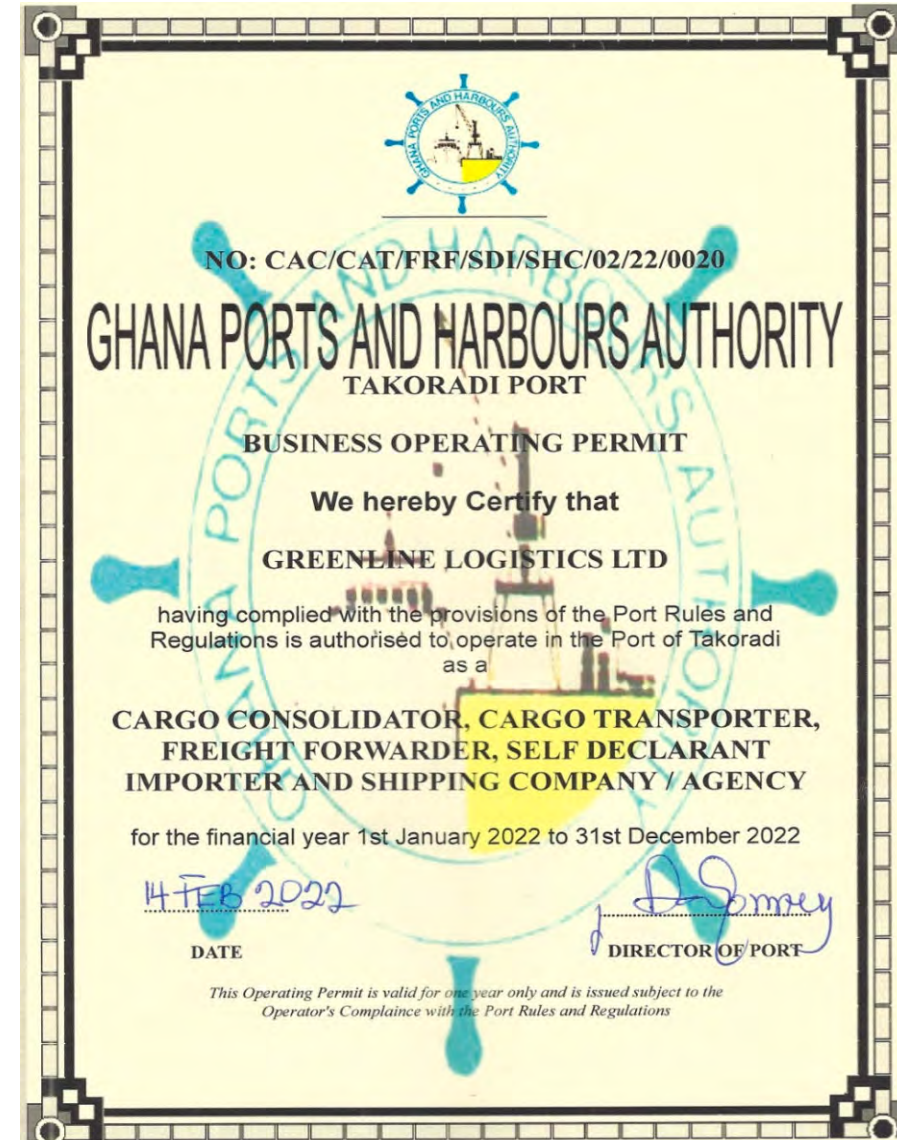
  
 Ag. Chief Inspector of Mines

**Permit**  
 Note - This Licence is not transferrable

FORM Six B



# Business Permits & Certificates





# Business Permits & Certificates

Tel: (03120) 46130 / 46116  
E-mail: western.region@epa.gov.gh  
Website: http://www.epa.gov.gh



**Environmental Protection Agency**  
P.O.Box 219  
Sekondi  
Western Region

**Permit No. WRCI00794.01**

**ENVIRONMENTAL PROTECTION AGENCY**  
**ENVIRONMENTAL PERMIT**  
**ENVIRONMENTAL ASSESSMENT REGULATIONS 1999 (LI 1652)**

This is to authorize

**GREENLINE LOGISTICS LIMITED**

To continue operating an existing chemical warehouse as per the attached schedule

Located at New Amanful in the Ahanta West Municipality of the Western Region

*Shits*  
.....  
Ing. George Diawuoh  
(Ag. Regional Director)  
For: Executive Director

Date Issued: July 16, 2021  
Effective Date: June 26, 2021  
Expiry Date: December 25, 2022

NB: This Permit is only valid with the Seal of the Environmental Protection Agency and conditioned upon obtaining other permits from relevant institutions among others

**SERIAL NO: 21/174T**

**GHANA**  
**ENVIRONMENTAL PROTECTION AGENCY**  
**P. O. BOX 219, SEKONDI**



**LICENSE FOR HAZARDOUS CHEMICALS TRANSPORT**  
[Issued under section 10 of the Environmental Protection Agency Act, 1994 (Act 490)]

LICENCE NUMBER	LICENCE EXPIRY DATE
<b>EPA/WR/LHCT-174/22</b>	<b>FEBRUARY 06, 2023</b>

A license is hereby granted to

**GREENLINE LOGISTICS LIMITED**

to transport hazardous chemicals by road

This license is issued subject to the following conditions: The licensee shall

1. Transport hazardous chemicals in vehicles approved/recommended by the Agency
2. Take and complete regular training programmes organized and / or approved by the Agency
3. Prepare emergency plans for actions to be taken in case of accidents, fire, leakage or spillage of hazardous chemicals.
4. Record all quantities of hazardous chemicals transported including dates, names and addresses of the supplier(s)/recipient(s) of the chemicals in a form approved by the Agency
5. Transport hazardous chemicals along routes approved/recommended by the Agency
6. Satisfy such other conditions as the Agency may consider proper.

**Date issued:** **FEBRUARY 21, 2022**

Effective Date: **FEBRUARY 07, 2022**

*Shits*  
Signature:.....  
Ing. George Diawuoh  
(Ag. Regional Director)  
For: Executive Director

This licence is valid only with the seal of the Environmental Protection Agency

Tel: (03120) 46130 / 46116  
E-mail: western.region@epa.gov.gh  
Website: http://www.epa.gov.gh



**Environmental Protection Agency**  
P.O.Box 219  
Sekondi  
Western Region

**Permit No. WRCI00703.01**

**ENVIRONMENTAL PROTECTION AGENCY**  
**ENVIRONMENTAL PERMIT**  
**ENVIRONMENTAL ASSESSMENT REGULATIONS 1999 (LI 1652)**

This is to authorize

**GREENLINE LOGISTICS LIMITED**

To continue operating an existing warehouse as per the attached schedule

Located at Takoradi (Harbour Business Area) in the Sekondi-Takoradi Metropolis of the Western Region

*Shits*  
.....  
Ing. George Diawuoh  
(Ag. Regional Director)  
For: Executive Director

Date Issued: July 19, 2021  
Effective Date: May 28, 2021  
Expiry Date: November 27, 2022

NB: This Permit is only valid with the Seal of the Environmental Protection Agency and conditioned upon obtaining other permits from relevant institutions among others



# Business Permits & Certificates

In case of reply the  
Number & Date of this  
letter should be quoted



GPS Address:  
WS-125-8266  
P. O. Box 230  
Sekondi, Ghana  
Telephone:  
0299341119

My Ref. No.: NFS/SK/FCP/358/VOL.II/482

Your Ref. No.: .....

21 MARCH 22  
20

**GHANA NATIONAL FIRE SERVICE**  
REGIONAL HEADQUARTERS. (WESTERN).

**TO WHOM IT MAY CONCERN**

**LETTER OF CONFIRMATION-RENEWAL OF FIRE CERTIFICATE**

We wish to confirm that Greenline Logistics Limited (Warehouse), Apowa Western Region has met the necessary fire safety requirement on the premises upon inspection.

The renewal of the fire certificate is being processed at our National Headquarters, Accra.

The certificate will be valid for Twelve (12) months, effective March, 2022.

The next renewal will be January, 2023.

Regards.

FREDERICK OHEMENG  
ASSISTANT CHIEF FIRE OFFICER GRADE 1  
REGIONAL COMMANDER





# Business Permits & Certificates





# Looking For More Than Just A Logistics Partner?

Get in touch with



## ACCRA BRANCH

Imperial Square  
6 Senchi Street  
Airport Residential Area, Accra  
+233(0)20-815-33-11

## TAKORADI BRANCH

Westport Building, 7 Papa Gyaesayor Street,  
Harbour Business Area  
P.O.Box TD 391, Takoradi. Tel:  
+233(0)24-433-00-40

## POINTS OF CONTACT

[s.anglow@greenlinelogistics.com.gh](mailto:s.anglow@greenlinelogistics.com.gh)

[f.anglow@greenlinelogistics.com.gh](mailto:f.anglow@greenlinelogistics.com.gh)

[e.anglow@greenlinelogistics.com.gh](mailto:e.anglow@greenlinelogistics.com.gh)

[info@greenlinelogistics.com.gh](mailto:info@greenlinelogistics.com.gh)

[sales@greenlinelogistics.com.gh](mailto:sales@greenlinelogistics.com.gh)

